

# Who Are You Going To Call?

Every hear of the popular song, “Ghost Busters” by Jedward? The lyrics go, “If there’s something strange, in your neighborhood, who you gonna call? Ghostbusters!” In this case, we’re not busting ghosts, but we are busting suspicious person and criminal activity. So, who do you call? as the safety of our residents is our top priority, it is important to be aware of who to contact in cases of emergencies/non-emergencies and the differences between them.

## **City of Surprise Police Department: 911 or 623-222-4000**

### *Emergency Situation & Non-Emergency Situation*

The Surprise Police Department is committed to maintaining a safe community by providing extraordinary law enforcement service with a emphasis on professionalism, accountability, and respect. We support their initiative and work together to ease a safe city for residents. In the event of an emergency, dial 922. Otherwise, contact the non-emergency number at 623-222-4000.

Stay informed on community safety updates with our monthly Block Watch Q & A with Officer Andrew Britton. Visit [Surprise Police Department webpage](#).

**Surprise Police Department Vacation Watch online form:** [Surprise Police Department Vacation Watch](#).

## **Association Patrol: 623-764-0908**

### *Common Area Patrol & Non-Emergency Situation*

Our Association Patrol contributes and promotes a safe and secure community while respecting the rights and dignity of all persons utilizing facilities and programs within the community. The Association Patrol differed from the city of Surprise Police Department in ways of operation. From time to time, you may see them in uniform around the community checking facilities, parking lots, and street lights, or at community functions managing traffic control. Association Patrol Offices are located at the watchtower entrance on Grand Ave. If you see suspicious activity in common areas, give them a call anytime at **623-764-0809**.

## **Community Homeowners Association Patrol Service (C.H.A.P.S.): 623-546-7553**

### *Neighborhood Patrol & Non-Emergency Situation*

Our C.H.S.P.S. volunteers provide two services for residents: Evening Patrol & Vacation Watch. During the evening, they patrol our streets and look for security breaches, suspicious vehicles, street light outages, and road hazards to report to authorities. For resident who sign up for nation watch, C.H.A.P.S. will periodically inspect the outside of your home, check doors and windows, and also pick up flyers and papers. Service is available to those who will be away from the homes for a period of 14 or more days. C.H.A.P.S. differs from Association Patrol as they patrol the neighborhoods and not the common areas.

Form is online The Grand C.H.A.P.S. [Vacation Watch Request](#).

Want to be a part of C.H.A.P.S.? [Click here to visit their website](#) then click on Volunteer Central for more information.